

Cat Grooming Release Form

Cat grooming has its own set of risks. Cats have very thin skin which can tear very easily when clipping/demattting the coat. They have sharp claws that can cause severe damage to the groomers and/or to the cat itself. Therefore your cat's nails will be trimmed at the start of every groom for safety.

Matt Removal: Matting of any kind will be shaved off your cat due to health and safety concerns. The Albany Pet Hotel believes the pain caused by dematting should be avoided and the regrowth of the area should be maintained by regular grooming appointments in the future.

Behavior: We will do our best to make your cat's grooming session as stress free as possible. Your cat's emotional state will be assessed at the start of the grooming session to determine if your cat will tolerate being groomed. I understand the Albany Pet Hotel reserves the right to refuse completion of the grooming appointment if the groomers deem it unsafe to continue grooming my cat. This includes health and behavioral issues that may arise after drop off. If your pet becomes too stressed for us to safely continue, we will stop the grooming process immediately, and you will be required to pay for what work has been done up to that point.

Daycare Charges: After we are finished with pet grooming APH will notify the owner, the owner is required to make every effort to pick up their pet within a timely manner. This is to alleviate accidental eliminations and ease any undue stress that may result from remaining at our facility longer than needed. In the event an animal arrives 60 minutes prior to its scheduled appointment and/or is picked up 60 minutes after the owner has been notified via phone call that their pet is ready for pick up, it is understood that there will be a \$12.50 daycare charge applied.

Emergency Care: In the best interest of your pet, this release form will give the Albany Pet Hotel permission to obtain immediate veterinary treatment for your pet should it be deemed necessary by our staff. We will do our best to contact you first, then take your pet to the nearest available veterinarian. It is agreed that all expenses for veterinary care and transportation will be covered by the pet's owner as set forth in the "Emergency Veterinary Treatment" section in the Client Form which you have summoned.

Hold Harmless Agreement: By signing this release, you (or your agent) agree to hold the Albany Pet Hotel, its owners, operators, employees, officers, and directors harmless from any damage, loss, or claim arising from any preexisting conditions, either known or unknown to the Albany Pet Hotel. It is further understood this clause applies to any and all pets groomed.

Owner Signature

Date